

# Year 11 GCSE Results Day August 20<sup>th</sup> 2020

## FAQs about this year's results day and next steps

### Now I have my results, what do I do now?

Students who have a conditional offer to study with Exeter College in September should already have received (at the beginning of August), details of their individual enrolment appointment. If you have not received details of your enrolment appointment, please call the college Customer Service Team on: 01392 400500 or email: [info@exe-coll.ac.uk](mailto:info@exe-coll.ac.uk). Enrolment is scheduled to take place immediately after GCSE Results Day, starting on Friday 21st August through to Monday 1st September. **Please note however that due to the current situation, this is subject to change and may continue beyond this time.** If students have changed their minds about their programme of study, they will be able to discuss this at enrolment.

Students who have conditional offers at other post-16 providers, e.g. Clyst Vale or Bicton College, should follow the enrolment guidance that the provider has issued and/or visit their website for further information.

### I haven't got the grades I need to get onto the course I wanted at Exeter College. What do I do now?

Ring the Exeter College helpline on 01392 400555 which is open from 08.30-16.30 on Thursday 20<sup>th</sup> August 2020. Exeter College have also said that students can wait until their enrolment appointment to discuss grades and that they will use that appointment to help and support students to find an alternative course, if appropriate, to ensure they are on the right track.

### The letters sent home about Results Day mentioned a 1-1 appointment with a member of the Senior Leadership Team. What are these appointments for?

These appointments are for if you have any questions about your grades or next steps that aren't answered on this FAQs sheet or aren't related to starting at Exeter College. 15 minute 1-1 appointments are available at the following times: Thursday afternoon between 1.30-3pm and 4.30-6pm or Friday 21<sup>st</sup> August between 10-11.30am, 1-3pm.

### How do I make an appointment?

Email [your individual school](#) stating your preferred appointment slot time from the above options.

### When will I get paper copies of the grades awarded?

These can either be collected when you attend a 1-1 appointment, or if not, we will post all results home by recorded delivery on Friday 21<sup>st</sup> August 2020.

### The grades awarded are different to those grades that were predicted on the spring report. Why is this?

As a school, we submitted our Centre Assessed Grades (CAG) to the exam boards in early June, following a rigorous, detailed and fair process of data collection and moderation. When undertaking the CAG process we were guided by five core principles in awarding and ranking grades: that grades must be reasonable; carefully considered; objective; fair; justifiable and based on a range of evidence.

Ofqual stated that in order to ensure that the final grades awarded were as fair as possible, exam boards would moderate and standardise the judgements across different centres. As part of this standardisation process, a school's previous three years of results (both whole school headline figures and subject headline figures) would be considered when finalising this year's results.

Our CAG have therefore been moderated by Ofqual before final grades are awarded. We have not been part of this moderation process, so any difference between our Centre Assessed Grades and final grades will be as a consequence of the moderation processes and so out of our control.

### What was the process that you undertook as a school in submitting the CAG?

Please read this document for a detailed explanation of the process we went through: [INSERT LINK](#)

### Can you tell me what my CAG was in a subject?

Ofqual will not permit us to disclose any CAGs that we submitted.

### **How do I appeal against the grades I have received?**

Ofqual will not permit appeals from students. Their rationale for this decision can be found on page 12 in the following document:

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/890811/Summer\\_2020\\_grades\\_for\\_GCSE\\_AS\\_A\\_level\\_guidance\\_for\\_teachers\\_students\\_parents\\_09062020.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/890811/Summer_2020_grades_for_GCSE_AS_A_level_guidance_for_teachers_students_parents_09062020.pdf)

Ofqual have also said 'we intend that students who feel that their grades from the summer do not reflect their ability will have the opportunity to take their exams in the autumn series or in summer 2021. If they choose to do this, students will be able to use the higher of the two grades for future progression.

### **Will grades issued in 2020 carry the same weight as grades issued in previous or future years?**

Ofqual have said that 'the grades awarded to students should have equal status to the grades awarded in other years and should be treated in this way by universities, colleges and employers. On the results slips and certificates, grades will be reported in the same way as in previous years.

### **Can the school appeal on my behalf?**

We are not able to appeal on an individual student's behalf. As a centre we can appeal on three grounds but these appeals can only be processed once results have been released. If St Luke's do appeal on one of these grounds then we will contact those students affected. The three grounds are:

- An administrative error made by the school when submitting grades
- An administrative error made by the awarding body
- There has been a significant change in the ability profile of the students sitting the subject compared to previous years

### **What do I do if I want to resit an exam in a subject?**

We are yet to receive confirmation on the process involved in requesting to resit an exam. The most recent guidance from Ofqual confirmed the following:

- Full suite of exams will be offered at AS, A level and GCSE
- Autumn series will be exams only. Non-examination assessments will not be included in the autumn series – except for Art & Design
- GCSEs to take place in November. Results are expected to be published in February
- Entries for the autumn exam series will only be accepted for students who were entered for the summer 2020 exam series, or who were not entered due to an administrative error

### **When will I get my exam certificates?**

Exam certificates will be given out at our Year 11 Graduation Evening held on Thursday 26<sup>th</sup> November 2020. For any students who do not attend this evening, certificates will be posted out the following day.

### **How do I collect my hoodie and/or yearbook?**

You can either collect your yearbook and/or hoodie when you make a 1-1 appointment with a member of the Senior Leadership Team, or if you do not require a 1-1 appointment, please email... ADD IN PROCESS